



**Play Centers, Inc. / Play and Learn**  
"Your First Choice for Quality Child Care and Education"



## **Play Centers, Inc. Emergency Closing Policy - Play and Learn at Towsontowne**

### **Inclement Weather**

- When Baltimore County Public Schools are closed, Play and Learn at Towsontowne will open at 8:30 a.m.
- When the Circuit Court for Baltimore County is closed, Play and Learn at Towsontowne will also be closed.
- When the Circuit Court for Baltimore County opens late or closes early, Play and Learn at Towsontowne will operate according to the modified Circuit Court schedule for that day.
- On occasion, there may be times when the schedules for Baltimore County Public Schools or the Circuit Court for Baltimore County cannot be followed (i.e., pre-scheduled day closed for schools or courts, rapidly worsening conditions, etc.). In this event, Play Centers, Inc. will continue to monitor conditions, with regard to safety, licensing requirements, etc., and alter program hours, if indicated.

### **Other Emergencies Requiring Alteration to Operating Hours**

In the event of a utility outage or other emergency that impacts the operation of the center, Play Centers, Inc. will evaluate the situation with regard to safety, licensing requirements, etc., to determine the status of operations. These types of emergencies may necessitate either a delayed opening, an early closing, or the closing of the Center for the full day.

### **Notifications**

- Play Centers, Inc. sends email notifications and cell phone text message alerts to individuals who have signed up for these separate notifications. For email notifications, visit the [www.playandlearnmaryland.org](http://www.playandlearnmaryland.org) website Home Page, click on "Receive Email Alerts", and complete the enrollment process. For information on how to sign up for the text alert process, please see the Center Director.
- Play Centers, Inc. posts alerts regarding altered Center operational hours on the Brightwheel App and on the Center's telephone system greeting.

### **Reminders**

- Parents/guardians are reminded to establish alternative child care arrangements in advance.
- In the event of an early closing, pick-up by the designated time is required. Please note that late pick-up fees may be imposed, beginning at the early closing time.
- Refunds/credits will not be issued for these days.

***I have read and understand the Emergency Closing Policy for Play and Learn at Towsontowne.***

Parent's Signature \_\_\_\_\_ Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Child's Name \_\_\_\_\_

Child's Name \_\_\_\_\_

Child's Name \_\_\_\_\_